

CB1 Residents Meet 22nd May 2019 Huxley House Community Room, Mill Park

Action agreed areas highlighted in *italics*

1. Introduction

The 10th residents meeting was held on Wednesday 22nd May at the Community Room at Huxley House, CB1. The objectives of the meeting were to:

- To update about CB1
- To discuss resident issues and think about how community can be strengthened
- To discuss and agree further actions & next steps

Attendees were welcomed to the meeting. Prior to the meeting starting at 7pm, residents could arrive from 6.30pm.

An introduction was given to new attendees of the meets about how the meets and the wider community engagement started.

2. Review notes from last meeting and updates from partners

Notes of the last meeting were reviewed, and follow-ups were given on the action points from the last meeting. Some items from the minutes were also on the agenda on Wednesday so some discussion began on these recurring themes.

On actions from the last meet:

- Cllr Robertson emailed the spreadsheet to Sam to circulate
- Sam promoted the picnic online and with posters and flyers
- Sam confirmed an ice cream vendor and food Park vendor

Raising awareness of CB1 platforms – posters are now up in blocks and in the Community Room about how to access the CB1 platforms

Play park – consultation will be going on for this

BID – the BID activity schedule was shared with attendees. Also mentioned about the role they can play on deliveries, but the answer seems to be no.

Aldwyck – still waiting on the date

Huxley House Residents Association – meeting was held on 20th May and the following was provided as clarification:

- There are 7 visitor bays in the Ceres underground car park which Ceres residents are allowed to use
- These are on a first come first served basis, and can also be used by the residents of all 169 flats
- The bays are available for a 48 hour period
- Encore will loan out a fob, that allows access to the car park, for a cash deposit of £100
- Encore will record the details of the resident that requires the fob and return the deposit upon the return of the fob.
- The visitor bays are for genuine visitors use, and not to be used as a regular parking space by residents
- There is also a height restriction to the car park, detailed on the car park entrance, so contractors may not all fit their vans underground

Comments from the meeting: It was raised at the meeting about whether this allocation is fixed or if it can change. It was also asked why the deposit is £100.

At the CB1 Steering Group meeting, it was mentioned that this may be because if a fob is lost, this money can be used to replace the fob and ensure security. It was also mentioned about the need to communicate this more widely to residents – it was highlighted that there are visitor spaces, but the site is still a no parking site.

Parking:

There are three broad categories on this issue:

- Long term parking when residents are not at work
- Visitor spaces
- Drop-offs

Estate parking and drop-offs - Bidwells

- Mill Park is owned by Brookgate

- Owners of the spaces decide who can park in the space and licensing means that it is not possible to use a space which is owned by someone else.
- There is no estate road parking for businesses
- The 30min bays were set to be created but there has been an issue in terms of planning
 - This is because Co-op delivery lorries need to be able to get down Mill Park
- Michael can help update map on website in terms of parking spaces
- A concern from residents is to know where there is parking provision, Michael suggested that the website can help map free/rental parking facilities nearby
- Drop offs:
 - This is a key issue for residents as drop-offs, pick-ups and deliveries are a challenge.
 - The parking bays were going to assist with this, but they are delayed
 - Generally, zero tolerance on parking on Mill Park
 - The situation needs to be taken into account though - if there is one car and dropping off shopping/children, the estate warden can let them stay for 10 minutes while dropping off the shopping/children
 - After 10 minutes there will be enforcement of a fine
 - There is also the issue of enforcement of rules:
 - Some residents feel wardens are not even-handed when enforcing rules on residents and delivery drivers.
 - It was mentioned about the practice of photography and how some people feel a picture of the car is taken immediately when they pull up.
 - Parking enforcement includes taking photographs of the car
 - Accounts of yelling/shouting
 - Important to ensure uniformity and fairness – feeling that there needs to be the same rule for vans as for residents - either zero tolerance for everyone or a little leniency for everyone.
 - It was expressed that it is important to develop common understanding and relationship between residents and parking wardens
 - A sit-down would be beneficial in harnessing community with the estate wardens and looking at the perceptions
 - A meeting would need to be about the way forward rather than individual issues.
 - **Michael will speak with wardens about attitude on site**

- If you need to contact the Estate about the estate parking, you can contact Michael at michael.westwood@bidwells.co.uk or you can get in touch via the 'Contact Us' page on the CB1 Community website
- Brookgate are one shareholder on the CB1 Estate

Dog bins – update that the quotations are being requested for these

Community garden at the Community Room – mentioned about seeing if there is interest from the Botanic Gardens in helping with this. It was noted that it would be a great way to involve young people on the estate.

3. Updates from councillors and residents

Cllr Robertson:

- Asked about resetting service charge in Ceres
- Asked about the progress on CHP – **Action: to liaise with Rachel from BPHA and Luke from Encore about this**

GNR:

- Planning – residents are frustrated about the overall thinking about Transport.
- Greater Cambridge Partnership meeting
- Air quality plan – frustration at 'yes' then 'no' from supporters
- Hoping to get pollution monitor but not confirmed yet
- Prospect of a no pollution zone – Greater Cambridge Partnership
- Ambition is for all vehicles to be electric in the city centre
- There are no electrical charging points in plans for multi-storey car park
- Cllr Jones mentioned that from a meeting, there was not much acknowledging of increased traffic.
- Petition to County Council – called Climate Emergency – can also do a question.

Huxley House Residents Association:

- Next stage – the strain on site – feeling there is an overload of development on Station Road and Station Square.
- Cambridge North being developed – a hope that this will help relieve some of the pressure from the Station.

Watson House:

- It was raised about how it was communicated about an outstanding payment from British Gas £200 bill was issued for the next week after the letter was received
- Remaining amount would be charged in the service charge
- It was asked about which blocks this might affect on Ceres

- Ceres development – members of the business sign-off the budget
- Who signs off the Ceres service charge?
 - Ceres - separate to Watson Company
 - Can go to Companies House to find Watson Company directors
 - Ceres - dormant company
 - 5 owners of 5 blocks
 - Little involvement from directors
- Importance of transparency and competence
- **Action: Richard will ask Encore for latest accounts**

4. CB1 Community Engagement

a) Stakeholder engagement

- Keeping in contact with partners to keep updated on developments
- Building rapport with new Aldwyck Housing Officer who has just started post
- JLL, Cushman and Wakefield and Mantle (Business Centre) have joined the Steering Group meaning the managing agents of commercial buildings are now a regular fixture of the group
- Continuing meeting and getting to know residents
- Building relationships in the city – eg, promoting BID events and looking to support independent traders with the picnic and Wimbledon
- Business engagement meeting took place on 9th May – this has become a group that will meet throughout the year
- Desire to see events and charity activities – overlap with residents on wanting to see activities that bring people in CB1 together – picnic being promoted to the office blocks

b) Website

- ASB form nearly ready to be live
- Promoting opportunities like being a Street Aid ambassador
- Page on the BID and page on upcoming BID events

c) Newsletter/Social media/MailChimp

- Likes on Facebook have increased / Followers on Twitter have increased – responding to questions as best I can
- Emails sent out to residents on MailChimp informing of meetings / outcomes on the estate community-wise
- Have been trying to promote meetings through notice boards in the CB1 blocks that have them
- Posters promoting the website (including a QR code) and social media are now up in the Community Room and the blocks.

- d) ASB Focus Group
- This group is dedicated to ASB on CB1 and has representation from all CB1 partners as well as the police, British Transport Police and Anglia Ruskin
 - Last meeting took place on Tuesday 14th May
 - Next meeting will be in October
 - With the summer coming up, if you need to report what you perceive to be student noise:
 - Host email address - cambridge@hoststudents.com (for the student buildings: Crick House, Aston House, Bragg House)
 - Railyard email address - cambridge@downingstudents.com (for the student buildings: Stephenson House, Telford House, Brunel)
- e) Summer students:
- Summer school students will be arriving from 30th June and they will be departing on 25th August
 - There will be slightly more under 18s in this year's numbers and there are curfews in place
 - In the first month or so, the accommodation buildings will be at capacity and after that, the numbers will reduce slightly
- f) Community picnic – Big Lunch
- 30th May from 12pm
 - Ling Ling will be on site (as always) serving food as will a foodPark van
 - Garden games have been provided by Host
 - You can bake something or buy something to donate to the share table at the Community Room – a way for people to chat and get to know each other by having a coffee and a cake
- g) Future events/Activities
- Great Get Together – a picnic or a bake sale to get people together?
 - Wimbledon – 1st-14th July 2019
 - Summer holidays (26th July to 3rd September) – 2/3 activities over the six weeks?
 - Great CB1 Bake-off?
 - Charity activities – bringing people together to help raise money for a local cause?

On community events, it was mentioned about the community picnic. This was happening on Thursday 30th May at Mill Park from 12pm. It was mentioned that Sainsbury's were donating some free food and Host had bought some garden games for children to play. It was also mentioned that Zio Mario had agreed to sell ice cream. It was hoped to have music for the event but this couldn't happen in the end.

- ***Email everyone on the mailing list with the notes and agenda for next meeting***

- **Ensure there is ample communication of time and location of the meeting through digital platforms (social media, mailing list and website) and posters**

Next meeting: Wednesday 19th July 2019 at Huxley House Community Room – 7pm to 8.30pm (arrival from 6.30pm to meet and catch up with neighbours)

The Following people attended this meeting (and signed the sign-in sheet).
Apologies for incorrect spellings.

Name	From where
Nigel Parton	Watson House
Cllr Linda Jones	Cambridgeshire County Council
Hilary Bayles	Vinter Terrace
Cllr Richard Robertson	Cambridge City Council
David Stoughton	Great Northern Road Residents Association
Sundar Gurung	Huxley House
Amer Aboul-Hosn	St Pauls
Barney Fairnington	Great Northern Road
Colin Purdie	Huxley House Residents Association
Paul Bragman	Facilitator – Community and Economic Regen
Sam Kenward	Community Engagement and Project Coordinator – Community and Economic Regen