

CB1 Residents Meet

6th November 2018

Huxley House Community Room, Mill Park

Action agreed areas highlighted in *italics*

1. Introduction

The 6th residents meeting was held on Tuesday 6th November at the Community Room at Huxley House, CB1. The objectives of the meeting were to:

- To update about CB1
- To discuss resident issues and think about how community can be strengthened
- To discuss and agree further actions & next steps

New attendees were welcomed to the meeting and were informed of the groundrules of the group. Prior to the meeting starting at 7pm, residents could arrive from 6.30pm to catch up.

2. Review notes from last meeting

Notes of the last meeting were reviewed and follow-ups were given on the action points from the last meeting. Some items from the minutes were also on the agenda on Tuesday so some discussion began on these recurring themes.

Action – Sam to put information about dates and venues of next Area meetings on the CB1 Community website

3. Updates from partners

The notes from the last Steering Group meeting (16th October) were summarised.

Parking - Sam updated that he had been finding out about the allocation of spaces in the underground car park and was told that some flats bought the space when they bought the flat. With regards to the idea of 30 minute short term bays, Sam provided an update that Bidwells are still reviewing leases about which spaces could potentially be used for this purpose and how such a scheme would be managed.

ASB – Discussion about the online form generally being important for providing the key data with regard to ASB. Point made about where info goes once collected and how to be effective in tackling ASB. Also raised about lighting in the park – can be quite dark even with the lighting. Mentioned about the meetings of the Area committees to raise issues with councillors and police:

East Area Committee (this covers residents in Great Northern Road who are in the Petersfield City ward and Linda's county division):

- 10th January 2019 at 7pm - Proposed venue: St Philip's Church Centre, 185 Mill Road, Cambridge, CB1 3AN
- 4th April 2019 at 7pm - Proposed venue: Meeting Room - Cherry Trees Day Centre

Dates for South Area Committee (residents in most of CB1 are in Linda's county division but in Trumpington city ward and this ward is covered by the South Area Committee. Linda also goes to the South Area Committee):

- 14th January 2019 at 7pm - Proposed venue: Main Hall - Clay Farm Centre, Hobson Square, Trumpington, Cambridge, CB2 9FN
- 8th April 2019 at 7pm – Proposed venue: St John the Evangelist, Hills Road, CB2 8RN

Traffic – issue of GNR traffic was raised at Steering Group and was mentioned about the consultation on the forthcoming planning application. An update was provided about the lorries and how partners are trying to ensure businesses stay in line with regulations. GNRA request about 8am-8pm was reiterated. The pedestrian crossing on GNR was also mentioned and was said that this will be further back than first proposed. This will happen next year.

Action – when the consultation is in full swing, Cllrs Jones and Robertson to let Sam know

Action – Sam and Paul to highlight to residents that the consultation is going on when it commences

Action – clarify which CB1 partner will be responding to the GNRA request about deliveries (the request about making it 8am to 8pm)

4. Updates from residents

A key general point was made about service charge from bpha and Encore. It was noted that:

- Communication was not clear about the service charge and reply to queries was not forthcoming – not transparent enough.
- Feeling that meeting with them is a step that is needed however feeling demoralised about having to need a meet as residents feel key issues are not being addressed.
- Boilers in Gilbert House are problematic (12 flats have issues) and there is a feeling that Hill is not being held to account to rectify this by bpha and Encore.
- Similar issues with Aldwyck too

It was requested by residents that a breakdown of the service charge and the increase in service charge was needed. On the gate, it was needed to be known whether the gate is faulty by design.

Homelessness was raised too

Idea of Christmas get-together was put forward – mince pies – social meet-up with no agencies present – this was provisionally booked for 17th December 2018 at 6.30pm but **since the meeting, it was moved to the afternoon of Sunday 16th December (time to be confirmed)**

Issue raised about what the retail space at entrance to Mill Park (50/60 Station Road) will be occupied by

Action – Cllr Robertson to look into

Point raised about possibility of play provision for children and young people – raised by the councillors that Councillor Katie Thornburrow (City Councillor) is looking into play provision in the area

Action – Sam to explore the need for this and liaise with Cllr Katie Thornburrow on this issue

Residents raised about setting up residents associations to create a CB1 Federation of Residents that could help residents to influence and hold partners to account.

5. CB1 Community Engagement

- Stakeholder engagement
 - a. Keeping in contact with partners to keep updated on developments
 - b. Met some students at their induction event – one student has come

forward about being interested in getting involved – another person is also potentially interested

- c. Have made contact with student union at ARU about engaging in CB1
 - d. Continuing to meet residents - door-knocking at Gilbert House suggested by residents of the building – late October – successful in meeting residents and promoting the role
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- Mill Park
 - a. Event held on 21st September from 5 till 8 - one foodPark van attended, very windy so relocated indoors to the community room – around 25-30 people attended
 - b. Weather was not great (meaning we couldn't have the event on the green) – some good conversations were had anyway – eg, event ideas for the green space, ways to try and get neighbours involved
 - c. Had questions that were put forward by residents for fellow residents to answer – some good questions put forward like “what does community mean to you?”
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- Website
 - a. Trying to make clearer on reporting and working on the form idea for ASB reporting
 - b. A new page added (under “Your Community”) for previous bulletins and notes from residents meets as well as the last two Steering Group meetings
 - c. Mentioned at last meeting about doing an interview series with stakeholders – momentum dropped a little due to event and other things so looking to revive this – if any residents would like to participate or find out more, please let me know at sam@communityregen.net
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- Newsletter/Social media/MailChimp
 - Autumn newsletter distributed – the next edition to be compiled & distributed in Spring 2019

- a. Likes on Facebook have increased / Followers on Twitter have increased – responding to questions as best I can
- b. Emails sent out to residents on MailChimp informing of meetings / outcomes on the estate community-wise
- ASB Focus Group
 - a. First meeting since May took place in late September
 - b. It was decided that resident representatives would be able to come to future meetings – next one likely to be in January – if you are interested in being involved in the group or want to find out more information, please let me know at sam@communityregen.net
 - c. Reporting form idea and simplifying communication were agreeable to agencies but issues to be considered on practicality of how a form would work etc

Residents raised that there are underlying maintenance issues that are not being addressed impacting on residents enthusiasm to engage with the work being done on community engagement.

Action – Sam to invite bpha and Encore (as well as Bidwells as agent) to attend the next meeting on 7th January (if they cannot do 7th, then see when they can do in that timeframe).

Action – Residents to send ideas and issues to be discussed to Sam by 3rd December in order to form an agenda

Action - Sam to assemble an agenda and provide bpha and Encore with this so they can prepare for the meeting

7. Next steps, date of next meeting and focus

- ***Email everyone on the mailing list with the notes and agenda for next meeting***

Next meeting: Monday 7th January 2019 at Huxley House Community Room – 7pm to 8.30pm (arrival from 6.30 to meet and catch up with neighbours)

Next meet-up: Sunday 16th December 2018 at Huxley House Community Room – Christmas Social Event – time to be confirmed

Appendix:

The Following people attended this meeting (and signed the sign-in sheet).
Apologies for incorrect spellings.

Name	From where
S Bashow	Gilbert House
Helen Christy	St Pauls Church
T Foggin	Huxley House
James Thomas	Great Northern Road
Craig Smith	Gilbert House
Stephen Cox	Gilbert House
Cllr Linda Jones	Cambridgeshire County Council
F Perez	Great Northern Road
Cllr Richard Robertson	Cambridge City Council
Hilary Bayles	Vinter Terrace
Colin Gravill	Gilbert House
Fred Harrison	Gilbert House
Warit Prawat Muang	Gilbert House
Paul Bragman	Facilitator – Community and Economic Regen
Sam Kenward	Community Engagement and Project Coordinator – Community and Economic Regen