

CB1 Residents Meet 13th September 2018 Crick House, Mill Park

Action agreed areas highlighted in *italics*

Updates since the meet prior to sending out the notes in bold and blue

1. Introduction

On Thursday the 13th of September 2018 a 5th residents meeting was held in Crick House, CB1. The objectives of the meeting were to:

- Update about CB1
- Discuss resident issues
- Discuss and agree further actions, priorities and next steps

A resident from Vinter Terrace highlighted that residents of Vinter Terrace feel excluded from the description 'CB1' as they technically live in CB2. This led to a discussion and agreement that while CB1 Residents Meetings are focused on CB1 it is an open meeting.

New attendees to the meeting were informed of the groundrules of the group.

A question was asked about how often meetings are held and about the advance given ahead of meetings. It was highlighted that there are channels such as Facebook and Twitter (as well as the website) for information about meetings and other forms of communication would be useful (such as leaflets in Vinter Terrace and putting a note in the foyer in the buildings prior to meetings). **Action: Sam to follow this up**

2. Review notes from last meeting

The notes were summarised for those who were and those who weren't at the meeting on 25th July. Point was made about Hill that the Steering Group have had similar issues with engaging Hill.

3. Updates from partners

The notes from the last Steering Group meeting (4th September) were summarised. The issue of parking was mentioned and there were further accounts of how difficult it can be to park and get shopping delivered/drop offs.

There was a general comment about the design of the buildings on Mill Park compared to say Vinter Terrace (such as the entrance to student accommodation being opposite the residential blocks).

Discussion moved onto ASB and feedback was given about the ASB discussions in the CB1 Steering Group. It was agreed that there is a need for improved coordination of how ASB is addressed in CB1.

It was highlighted that there have been some improvement in coordination but there is a need for an overview of ASB issues across CB1. It was agreed that the website could be simplified as it is still quite complicated when it comes to ASB.

It was raised by one resident that there is a need for one person to either report to or compile a CB1 ASB overview. It was mentioned that Sam is exploring ways that ASB can be reported through the website through a simple online form. This form could then be forwarded to the relevant person/agency. It was discussed that there is a need to make ASB reporting more accessible and for residents to report it. Councillor Jones mentioned the South Area Committee which has the involvement of City and County councillors and the Police. It was agreed that this could be a useful forum for residents to attend. ***Councillor Jones will send the dates for these meetings to Sam to then circulate.***

Update:

Dates for the East Area Committee (this covers residents in Great Northern Road who are in the Petersfield City ward and Linda's county division):

- **11 October 2018 at 7pm - venue not yet stated but has been at the Cherry Tress, St Matthews st. It may move.**
- **10 January 2019 at 7pm**

Dates for South Area Committee (residents in most of CB1 are in Linda's county division but in Trumpington city ward and this ward is covered by the South Area Committee. Linda also goes to the South Area Committee):

- **14th January 2019 at 7pm – at St John the Evangelist on Hills Road**

- **8th April 2019 at 7pm - at St John the Evangelist on Hills Road**

Cannabis smoking was raised as an issue and a feeling from some that some including students are smoking it without consideration for others on the estate.

Out of hours ASB was discussed and residents highlighted that often it can only be properly reported the next day. Lack of a Police presence was mentioned and how their focus has shifted towards county lines (drugs coming in from London) and away from ASB.

A resident from Vinter Terrace wanted to put on the record her thanks to CB1 security for extending to Vinter Terrace. She said it was useful and there just needed to be some more awareness about this.

It was mentioned that Mill Park is now open, and it was fed back by attendees at the meeting that they were generally happy with it. There is none of the football matches on the green that there used to be although there has been some kickabouts in the pocket parks.

4. Updates from residents

Great Northern Road:

- Desire for the email address for the GNR Residents Association to be added to the CB1 website
 - **Action – Sam to add to the website**
- Still issue over lorries – the quantity of them, the timing of deliveries and the noise
- Car park safety – reported that there is still the issue of people getting into the car park who shouldn't be – despite CCTV
- Someone broke into the bike store on GNR – noted that this time of year is when the most bicycles are stolen
- Red and white bollards issues – trying to put pressure on Hill
- Consultation on traffic – **Councillor Jones to take back to her City Council colleagues**
- Point that the CB1 Community website could be a vehicle to promote about the planning application
- Similar issue with Gilbert House car park

Gilbert House:

- Cycle racks – bicycles stolen – making it more difficult to park bikes as fear that they will be stolen
- ASB – language students – a member of security tried to move some students along and when asked why, couldn't answer
- Dropping students off on weekend – very busy

Councillor update:

- Potholes on Station Road are to be resurfaced
- Trying to get some bike parking at the junction at the war memorial end of Station Road
- Pedestrian crossing on Great Northern Road – Councillor Jones working with engineer on this – issue over how far along GNR it will be
 - A resident made the comment about how dangerous the junction of GNR and Tenison Road is
- Redesign of GNR – provisional understanding is that some of the traffic will go off GNR

Point made about what happens with broken bikes – they can be quite unsightly

5. CB1 Community Engagement

Sam gave an update about the first month and a half in post. Summary of this:

a) Stakeholder engagement

- I. Have met with most of the partners to find out more about their organisations and roles
- II. Have been meeting residents at the July residents meet, Huxley House residents association meeting and out and about with Helen Christy
- III. Organised a meeting between residents and student bodies to discuss summer students – constructive meeting
- IV. Meeting to be arranged for late-September/early October to discuss term-time students – students to be involved
- V. Been working with student accommodation managers to go into the accommodation buildings and engage with students - introduction and gauge their views (with view to bringing residents and students together for some events)

b) Mill Park

- I. Park reopened on 13th August
- II. Event being held on 21st September from 5pm till 8pm - Food Park vans, garden games, community information stalls etc – ideas for activities/information you want are welcome!

III. Flyer for this will be distributed early next week

c) Website

- I. Updates added to it on Mill Park & residents meets – currently drafting a FAQs page
- II. Looking at how we could do a form on the website for residents to report issues on the website and these issues then go directly to the agency selected by the resident

d) Other communication

- I. Likes on Facebook and Followers on Twitter have increased – trying to increase activity on these platforms
- II. Emails sent out to residents with agenda, notes, action plan and structure chart
- III. Community newsletter is currently being printed – being distributed early next week and will be on the website (a few copies are here this evening)

Point made that a notice in the blocks with what is needed when reporting ASB would be good – ***Sam to put together something to be displayed in the blocks that says everything that is needed in reporting and that can be photographed***

It was also raised that made that Host staff are helpful but guards can miss things. Some students know what they are doing when guards go out of earshot. Another point made was about the acoustics on Mill Park – between the buildings, noise amplifies (same issue with GNR) – can it be addressed? Trees as buffer? ***Sam and Paul to raise with agencies to see if anything can be done***

It was highlighted that there is a need to further reach out to residents – fear that some residents may not be reached by the work being done – comment made about how Thursday was quite quiet for the meeting and how maybe a different night in say Costa might increase the numbers of attendees – point also made that businesses like coffee shops may well provide some snacks etc for free as it is a community event which is providing them some business – ***Sam to investigate***

6. Mill Park Event update

Following the above, Sam provided an update on the Mill Park event. The event will:

- Take place on the park area from 5-8
- Have discounted food from the food park vans (£5 off with the showing of the flyer which doubles up as a voucher – these are being distributed at start of week beginning 17th September)
- Feature some activities for children such as giant kerplunk and giant connect 4 – will be some activities in the community room too
- Have some information stalls for residents, students, local workers to pick up some information about CB1 Community and stakeholders

On the final bullet point, there was some discussion about finding ways to get people along to these things and involved. About using this event as an opportunity to try and enhance the community in CB1 and ensure that the meets are not just about reporting things but getting to know neighbours and building a network.

- **Action – residents at the meeting to send questions for the event to Sam**

Update:

Questions were received and these were on display for attendees to reply to through post-it notes

7. Next steps, date of next meeting and focus

There was discussion about the priorities of the residents group going forward over the next 3 months. It was mentioned that the group has not got a constitution and there are residents associations forming to bring issues to the fore. The priorities that were set for this group are:

- Working together – getting to know each other
- Helping to drive the community spirit – ensuring it is not just about reporting but building a community ethos too

It was discussed that the event on Friday 21st is a good opportunity to start building this network and continue the cultivation of community spirit. It was agreed that attendees would think of some questions that can be asked at the event and the answers to these questions can be written on post-it notes.

Some suggested questions at the meeting were:

- What would make you care more about CB1 Community?
- What would it take to get you along to an event/meeting?

It was agreed that some residents just want to live in the heart of the city and want to be anonymous. For others, they can be brought into the fold and be part of the community.

It was commented that residents generally feel things are improving and it will take time for the community spirit to grow. A representative from St Pauls Church mentioned the kind of events they do such as community breakfasts that bring people together. Ideas were proposed about social events, music, a residents day to use the park and the community room to bring people together. Point made that within blocks themselves, there is a good community spirit and it is about trying to extend that onto an estate-wide scale. Point was also made that even though there was a reduced attendance on Thursday, there is communication to a lot of people as everyone at the meetings has a network.

It was suggested that before the Residents Meets, there could be a time period of say 30 minutes for attendees to socialise and catch up before the meeting begins.

Rules for Mill Park were also mentioned at the meeting and this linked to the wider point of getting people to care and feed into it.

- **Email everyone on the mailing list with the notes and agenda for next meeting**
- **Action agreed areas reported in above notes highlighted in *italics***

Next meeting: Tuesday 6th November 2018 at venue to be confirmed – 7pm to 8.30pm (arrival from 6.30 to meet and catch up with neighbours)

Appendix 1:

The Following people attended this meeting. Apologies for incorrect spellings.

Name	From where
Emma	Warren Close
Jon Canessa	St Pauls Church
Colin Purdie	Huxley House
Sanne Cottaar	Gilbert House
Craig Smith	Gilbert House
Samuel Rodriquez	Gilbert House
Linda Jones	Cambridgeshire County Council
David Stoughton	Great Northern Road
John Pracy	Gilbert House
Hilary Bayles	Vinter Terrace
Paul Bragman	Facilitator - Community Regen
Sam Kenward	Community Engagement and Project Coordinator – Community Regen